

email: info@titaniumintel.com

phone: 646-868-8582

website: http://www.titaniumintelligentsolutions.com

# Titanium Intelligent Solutions, LLC. Privacy Notice



Our customers privacy is one of our main priorities. Read our Privacy Notice to learn how we process personal data. Contact us if you have any questions.



Secure distributed cloudbased network



Intelligent solutions with AI analytic software



Positive long-term partnerships



Secure network providing corporate visibility throughout multi-location buildings.



Real-Time Data is accessible anytime & anywhere when using an internet-enabled smart device

hank you for choosing to be part of our community at Titanium Intelligent Solutions, LLC ("Titanium"). We are committed to protecting your personal information and your right to privacy. This Privacy Notice describes Titanium policies and practices regarding its collection and use of your personal data and sets forth your privacy rights. We recognize that information privacy is an ongoing responsibility, and this Privacy Notice may be updated as we undertake new personal data practices or adopt new privacy policies.

If you have any questions about our policy, or our practices with regards to your personal information, please contact us at (646) 868 – 8582 or <a href="mailto:info@titaniumintel.com">info@titaniumintel.com</a>.



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### **Terms of Service**

The reason you visit and use our website is because you trust us with your personal information. We take your privacy very seriously. In this privacy policy we explain to you what information we collect, how we use it and what rights you have in relation to it. We hope you take some time to read through our policy carefully, as it is important. If there are any terms in this privacy policy that you do not agree with, please discontinue use of our services.

This privacy policy applies to all information collected through our and/or any related services; sales, marketing, or events ("Services").

Please read this privacy policy carefully as it will help you make informed decisions about sharing your personal information with us.

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### 1. What Information Do We Collect?

#### Personal Information You Disclose to Us

Titanium collects personal information that you voluntarily provide to use our services, for website visitors, and for inquiries. We use this information to provide prospects and customers with services. We do not sell personal information to anyone and only share it with third parties who are facilitating the delivery of our services. With a few exceptions, this information is generally limited to:

- Name
- Job title
- Employer name
- Work address
- Work email
- Work phone number

#### Name and Contact Data

By agreeing to this policy, I understand

- My username and email address may be shared internally with Titanium employees for the purpose of creating user accounts and for providing customer support

**Credentials.** We collect passwords, password hints and similar security information used for authentication and account access.

By agreeing to this policy, I understand

- My username and email address may be shared internally with Titanium employees for the sole purpose of technical troubleshooting and identifying login activity
- My username is visible by the customer administrator(s) for the sole purpose of granting privileges to their registered users, for their account only

From time to time, Titanium receives personal information about individuals from third parties. Typically, information collected from third parties will include further details on your employer or industry. We may also collect your personal data from a third-party website (e.g., LinkedIn).

### 2. How is Information Collected from the Website Used?

Titanium has a legitimate interest in understanding how customers and potential customers use its website for the management of its business. As is true of most other



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websites, Titanium's website collects certain information automatically and stores it in log files. The information may include internet protocol (IP) addresses, the region or general location where your computer or device is accessing the internet, browser type, operating system, and other usage information about the use of Titanium's website, including a history of the pages you view. We use this information to help us design our site to better suit our users' needs. We may also use your IP address to help diagnose problems with our server and to administer our website, analyze trends, track visitor movements, and gather broad demographic information that assists us in identifying visitor preferences.

# 3. Do We Use Cookies & Other Tracking Technologies!?

Titanium Cloud does not use any marketing, tracking, advertising, or third-party cookies. We only engage in necessary cookies that are ultimately there for your security purposes.

The necessary cookies used by Titanium Cloud Website:

- CSRF-token cookie which is used for security of customers
- Token cookie which is used for session authentication of customers

# 4. What Is Our Stance on Sharing Data with Third-Parties?

Titanium will not share customer data with a third-party for any marketing purposes.

## Sharing information with third parties

The personal information Titanium collects from you is stored in one or more databases hosted by third parties located in the United States. These third parties do not use or have access to your personal information for any purpose other than cloud storage and retrieval.

We do not otherwise reveal your personal data to non-Titanium persons or businesses for their independent use unless: (1) you request or authorize it; (2) it's in connection with Titanium-hosted and Titanium co-sponsored conferences as described above; (3) the information is provided to comply with the law (for example, compelled by law enforcement to comply with a search warrant, subpoena, or court order), enforce an agreement we have with you, or to protect our rights, property or safety, or the rights, property or safety of our employees or others; (4)



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the information is provided to our agents, vendors or service providers who perform functions on our behalf; (5) to address emergencies or acts of God; or (6) to address disputes, claims, or to persons demonstrating legal authority to act on your behalf. We may also gather aggregated data about our services and website visitors and disclose the results of such aggregated (but not personally identifiable) information to our partners, service providers, advertisers, and/or other third parties for marketing or promotional purposes.

# 5. How Long Do We Keep Your Information?

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy policy, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this policy will require us keeping your personal information after the contract has expired.

When we have no ongoing legitimate business need to process your personal information all customer accounts will be removed upon termination of contract. We will also remove all customer data upon termination of contract.

### 6. Do We Collect Information from Minors?

We do not intentionally collect information from children under the age of sixteen. If we learn that personal information from minors has been collected, we will take reasonable measures to promptly delete such data from our records. If you become aware of any data we have collected from children under the age sixteen, please contact us at <a href="mailto:info@titaniumintel.com">info@titaniumintel.com</a>.

**Children:** If you are under the age of sixteen, we advise that you speak with and get you parent or guardian's consent before sharing your data with us.

**Parent/Guardian:** We recommend you check and monitor your children's use of products, systems, services, applications (including websites and other digital channels) in order to make sure that your child does not share personal data with us without asking for permission.

# 7. What Are Your Privacy Rights?

#### **Account Information**



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At any time, if you would like to review or change the information in your account or terminate your account, you can:

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use and/or comply with legal requirements.

# 8. Do California Residents Have Specific Privacy Rights?

California Civil Code Section 1798.83, also known as the "Shine the Light" law, permits our users who are California residents to request and obtain from us, once a year, free of charge, information about categories of personal information (if any) we disclosed to third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to us using the contact information provided below.

# 9. Do We Make Updates to This Policy?

We may update this privacy policy from time to time. The updated version will be indicated by an updated "Revised" date and the updated version will be effective as soon as it is accessible. If we make material changes to this privacy policy, we may notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this privacy policy frequently to be informed of how we are protecting your information.

# 10. How Can You Contact Us About This Policy?

If you have questions or comments about this policy, you may email us at <a href="mailto:info@titaniumintel.com">info@titaniumintel.com</a>.